



# BayState Eye Center

## BayState Eye Center is Taking Care of You!

Our office has established a protocol for operating our offices during this time. Please review and if you should have any questions, feel free to email us at [info@bayeyecenter.com](mailto:info@bayeyecenter.com) or call our offices anytime. As always, it is our priority to provide exceptional care to our patients.

## Social Distancing

- In order to practice social distancing, we are only allowing a certain number of patients in the building at one time, we might ask you to wait in your car until we are able to assist you.
- We are asking that you not bring anyone else with you to the office, unless you need assistance.
- Based on Massachusetts' mandatory mask order, you will be required to wear a mask inside our office during your visit.
- We are using online forms and online bill pay to provide a visit that is as contact free as possible. For this reason, we ask that you do not approach the front desk, we will come to you!
- We are expanding our precautions during your eye exam. We will be using Optos imaging (see our Optos information here) in lieu of dilation, This helps us to maintain safer distance during your exam while still thoroughly evaluating the health of your eyes.
- We are seeing less patients a day to maintain distancing and provide a clean safe environment for our patients and staff.
- We will be utilizing telehealth whenever possible. You can see our doctors in living color from your home for issues!

**Please be patient as we navigate these changes and focus on providing you with the best care.**

## New Extra Cleaning Procedures and Precautions

We have put new protocols into place for your safety as well as our own. Thank you for being patient and understanding.

- All of our staff will be wearing masks and other personal protective equipment.
- Treating less patients in-person gives us time to clean more frequently and thoroughly in between appointments.
- There is hand sanitizer at each entrance. Our staff will ask that you use as you enter the office.
- There are shields on our exam equipment and optical equipment to provide another layer of protection for you and our staff.

**We're Here, Come "See" Us!**

## Please review our COVID-19 questions before coming into our offices.

- In the past 2 weeks, have you experienced any of the following?
- Fever, cough, trouble breathing?
- Cold and flu symptoms such as runny nose, sore throat or body aches?
- Loss of taste or smell?
- Body rash with fever?
- Traveled outside of the country?
- Traveled outside the state and how long ago?
- Have you tested positive for COVID-19?
- Have you had contact with a person who was diagnosed with COVID-19?